



# Centene Clinical Action

April 2024

# Introducing Centene Clinical Action

## What Is CCA?

**Centene Clinical Action (CCA)** is the new replacement application of Interpreta Clinical Action. The application allows providers and health plan representatives to strategically target members to close HEDIS Care Gaps. The application will be refined to consume QSI-XL Gaps in care as the source of truth as opposed to Interpreta.

## Users

- Providers (Primary)
- All Health plans

## Refresh Cycle:

- Weekly

## Release

1/11/24 (TruCare)

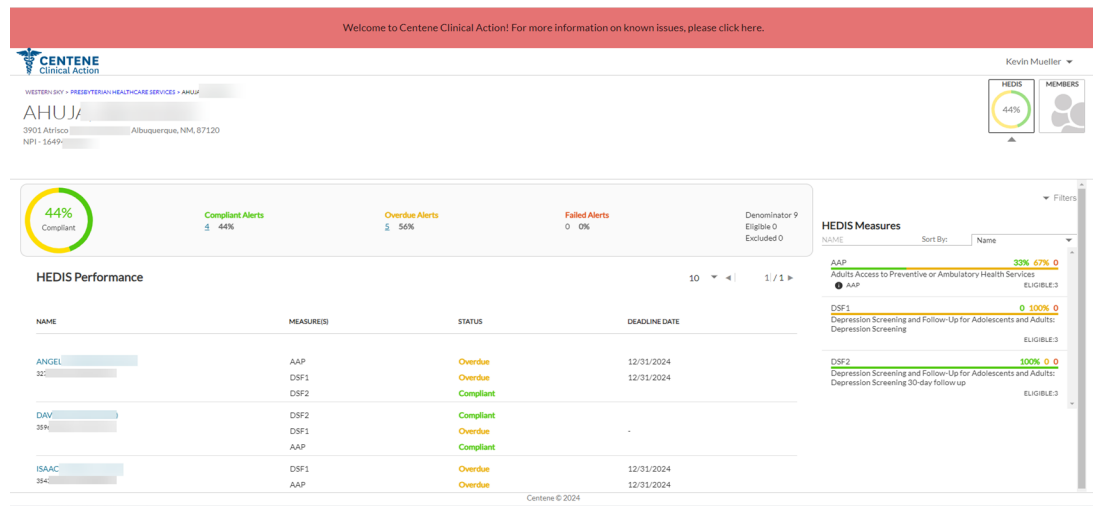
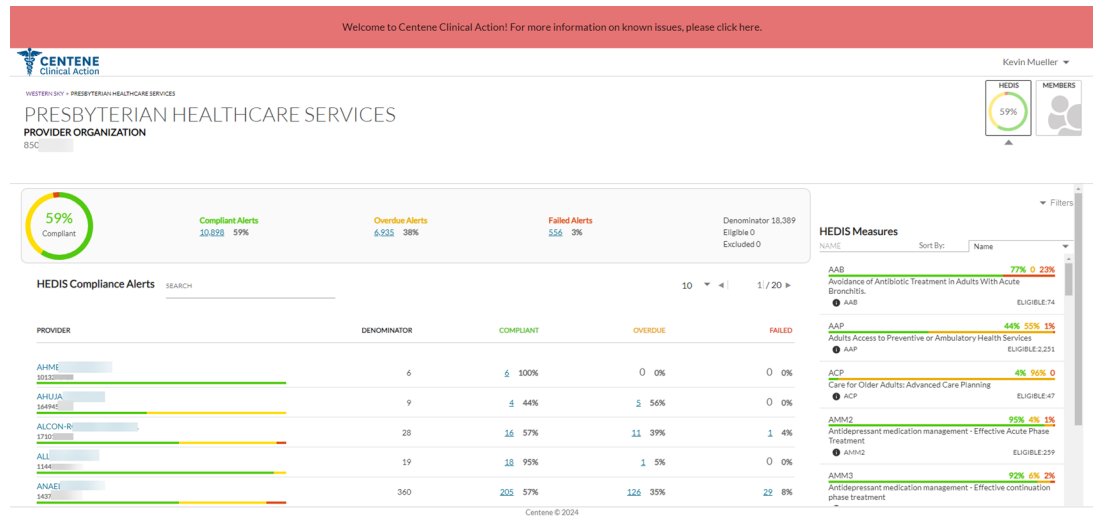
## Access

To access the Centene Clinical Action, visit Access Central

1. Go to Request Access and select the users to add.
2. In the Manage Access tab, search for "Interpreta\_S\_User" and "Interpreta\_M\_" and select the user access and plan(s) needed. (Subject to change in near future) *Already have access to Interpreta? Access will be transferred to the new application at launch!*

3. Centene Provider Portal access is granted by the individual health plans.

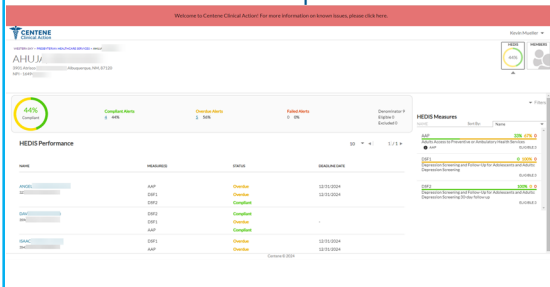
## Training Q1 2024



# Centene Clinical Action

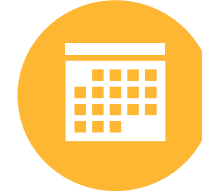


**Introducing Centene Clinical Action**  
New name and data source for quality intervention platform

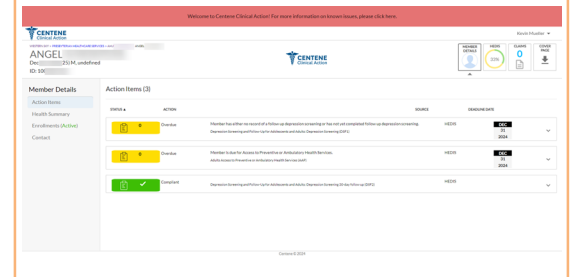


**Same great features**  
Landing pages, integration, alerts preserved from Interpreta Clinical Action

- TIN Landing Page
- Members Landing Page
- Single Member Action Items Page
- Single Member Health Summary Page
- Single Member Enrollments Page
- Single Member Contact Page
- Single Member Claims Page



**More enhancements coming**  
Provider search, notifications, risk score, additional alerts, provider reporting on pipeline



## Upcoming Launch Areas Via:

TruCare  
1/11/24

Provider Portal  
2/12/24

Availity  
Q4 24

# Centene Clinical Actions (CCA)

Welcome to Centene Clinical Action! For more information on known issues, please click here.

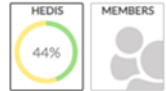


Kevin Mueller ▾

WESTERN SKY > PRESBYTERIAN HEALTHCARE SERVICES > AHUJ

AHUJ

3901 Atrisco Albuquerque, NM, 87120  
NPI - 1649



**Compliant Alerts**  
4 44%

**Overdue Alerts**  
5 56%

**Failed Alerts**  
0 0%

Denominator 9  
Eligible 0  
Excluded 0

## HEDIS Performance

10 | 1 / 1

NAME	MEASURE(S)	STATUS	DEADLINE DATE
ANGEL 32	AAP	Overdue	12/31/2024
	DSF1	Overdue	12/31/2024
	DSF2	Compliant	
DAV 359	DSF2	Compliant	
	DSF1	Overdue	
	AAP	Compliant	
ISAAC 354	DSF1	Overdue	12/31/2024
	AAP	Overdue	12/31/2024

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## HEDIS Measures

NAME	Sort By:	Name
AAP	33%	67%
Adults Access to Preventive or Ambulatory Health Services		
AAP	ELIGIBLE:3	
DSF1	0	100%
Depression Screening and Follow-Up for Adolescents and Adults: Depression Screening		
	ELIGIBLE:3	
DSF2	100%	0
Depression Screening and Follow-Up for Adolescents and Adults: Depression Screening 30-day follow up		
	ELIGIBLE:3	

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WESTERN SKY > PRESBYTERIAN HEALTHCARE SERVICES > AHU

ANGEL

ANGEL

Dec 25 M, undefined

ID: 100



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MEMBER DETAILS | HEDIS 33% | CLAIMS 0 | COVER PAGE

## Member Details

Action Items

Health Summary

Enrollments (Active)

Contact

## Action Items (3)

STATUS ▲	ACTION	SOURCE	DEADLINE DATE
0	Overdue Member has either no record of a follow up depression screening or has not yet completed follow up depression screening. Depression Screening and Follow-Up for Adolescents and Adults: Depression Screening (DSF1)	HEDIS	DEC 31 2024
0	Overdue Member is due for Access to Preventive or Ambulatory Health Services. Adults Access to Preventive or Ambulatory Health Services (AAP)	HEDIS	DEC 31 2024
✓	Compliant Depression Screening and Follow-Up for Adolescents and Adults: Depression Screening 30-day follow up (DSF2)	HEDIS	

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# Questions?

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